



**LODGE GUEST INFORMATION 2024**  
*(Members booking for friends – please pass this  
and the Lodge Booking Information sheet 2024 to  
your friends)*

**We would like to welcome you to Warrugang**

Warrugang is a private ski club established in 1954 where the emphasis is on communal living and the sharing of experiences. There is a small element of self-help expected from members and their guests and we ask that you and your family and friends be considerate of others with whom you share the Lodge.

In the situation of COVID-19, there will be a number of changes to the usual operations so please read this carefully. Our fundamental approach is the safety of our members and their guests.

**COVID-19 Provisions**

If Lodge Management is of the view that a member, guest, manager or their family at the Lodge has symptoms of COVID-19, but the infection is not yet confirmed or otherwise—

- Lodge Management will discuss the situation with the apparently infected person or, if that person is a minor, with their parent or guardian and may decide to use a non-invasive temperature checking device to test the person's temperature.
- If Lodge Management is of the view that it is necessary, the apparently infected person will be required to have a COVID-19 rapid antigen test without delay and to self-isolate in a bedroom until such time as the COVID-19 test result is confirmed. If that person is a minor, their parent or guardian will be responsible for the care of that minor and that parent or guardian will also be isolated.
- Should the apparently infected person or, as is applicable, their parent or guardian, decide not to have that test and/or to self-isolate, the apparently infected person must leave the lodge immediately.
- Should the Covid 19 rapid antigen test result be positive—
  - The apparently infected person must leave the Lodge by no later than 9 AM the next morning and, in the intervening period, must self-isolate in a bedroom. If that person is a minor, their parent or guardian will be responsible for the care of that minor and that parent or guardian will also isolate.
  - Warrugang will refund the unused portion of the accommodation tariff for the members and their guests who were required to leave the lodge due to the apparent infection but will refund no other amount, such as lift ticket cost.

## **Some more information for our members and their guests about your stay at Warrugang Lodge—**

- ✿ Your tariff covers from dinner on the first day to breakfast on the last day, except for lunch on Sunday.
- ✿ During winter, management runs the Lodge on the Club's behalf, providing breakfast and a three-course set-menu dinner each day. In addition, lunch will be available for guests who nominate at breakfast, except for Sunday.
- ✿ Rooms are cleaned before your stay and after your stay ready for our next guest.
- ✿ Rooms are available from 4pm on your first day and checkout is at 10 am on the day of departure.
- ✿ If you would like to arrive earlier or leave later than that, luggage storage is available downstairs. During Sunday changeover day, we ask that members and their guests, even if they are booked to stay through to the next week, leave the lodge by 10 AM and not return until at least 4 PM to give management a clear opportunity for the changeover and cleaning work.
- ✿ Bed linen and bath towels are provided. Each bed has a doona. Blankets and extra pillows for those who prefer them are available from management.
- ✿ The lounge room is heated and has an open fire. Each room has individual heating. Please be mindful of energy use in your room – Warrugang values our environment.
- ✿ If you have special dietary needs please advise management on 0405 479 862 at least five days prior to arrival.
- ✿ Similarly, if you will be arriving late for dinner on your first night, please advise management on 0405 479 862 so that they can keep your dinner for you.
- ✿ Warrugang has a commercial kitchen and we ask that you do not enter it unless invited by management. For safety, children are not permitted in the kitchen at any time.
- ✿ Please do not help yourself to the management refrigerators or stores.
- ✿ It is a Warrugang tradition that members and guests set tables and serve meals (but you don't have to cook the meals; we've got that well covered). It's not a big task, but we would like everyone to join in and also help by placing your used glasses and plates on the servery at the end of the meal for management to wash up.
- ✿ We encourage our members and guests to relax after dinner in the lounge but similarly ask that you please return the glasses and plates you have used to the kitchen servery when finished.
- ✿ Tea and coffee making facilities and biscuits are provided for guests at the Beverage Bar. Two guest refrigerators are available at that area for cold drinks and other storage like cheeses. Bulk cold storage is available in a large refrigerator in the garage. Please keep your items separate from others to avoid any cross contamination.
- ✿ A guest microwave is located on the Beverage Bar for heating food at any time.
- ✿ We supply milk and hot chocolate – all you need to do is to add milk and warm it up! And there's biscuits provided as well for your enjoyment.

**WE WANT EVERYONE TO ENJOY THEIR STAY AT WARRUGANG.  
WARRUGANG IS A SHARED ENVIRONMENT – PLEASE BE CONSIDERATE OF  
OTHERS.**

**PARENTS ARE RESPONSIBLE FOR THE SUPERVISION OF THEIR CHILDREN AND  
MUST ENSURE THAT CHILDREN ARE ALSO CONSIDERATE OF OTHERS IN THE  
LODGE.**

- \* Because of inherent dangers, children should not be left alone in any section of the Lodge but must be supervised by a responsible adult at all times.
- \* Management is not to be expected to supervise or baby-sit children.
- \* Should you perceive that a child is causing a problem in the Lodge, please speak directly to the parents and not the child, unless there is imminent danger.
- \* Children under 13 have dinner at 6pm; from 7pm the dining area is solely for adult meals. Parents should be considerate that many adult guests prefer a quiet evening meal in the dining area and then relaxation in the lounge.
- \* The Lodge is not licensed so you will need to bring your own alcohol.
- \* Management cleans the common areas of the Lodge thoroughly and frequently – if they request that you move your items so they can clean, please do so – even that partly completed jigsaw puzzle and Lego!
- \* The video room has a DVD player and screen to view your favourite movies in comfort. We suggest you bring your favourite CDs & DVDs for you or your children.
- \* The ski room has a workbench for those who wish to tune their skis, but you need to bring your own wax. Tuning equipment is available by arrangement with management.
- \* A washing machine is available for the use of guests from Monday to Saturday but not Sunday except by agreement with management. Washing powder is supplied. A drying room is adjacent to the washing machine and a tumble dryer is also provided.
- \* No ski boots upstairs, please. Please leave them in the heated boot cupboard to dry.
- \* Warrugang's insurance does not cover the belongings of guests at the Lodge. If you usually insure your possessions while on holiday, we recommend you consider doing so when visiting the Lodge.
- \* The conditions of booking accommodation are set out on the Lodge Booking Information sheet on the Warrugang website.
- \* Should you wish to extend or otherwise change your booking, please contact our Booking Officer Suzie Jack via [warrugang@gmail.com](mailto:warrugang@gmail.com) or 0434 069 900. Lodge management is not authorised to arrange or change bookings or to accept payment – please deal solely with the Booking Officer.
- \* Warrugang is a non-smoking lodge. Please familiarise yourself with the clearly marked fire escapes and the location of fire hoses & fire extinguishers.

**We hope you have a very happy holiday at the Lodge, enjoy some great snow and make lots of new friends. We look forward to seeing you again next year!**