



LODGE BOOKING INFORMATION 2024
(Members booking for friends – please pass this and the Lodge Guest Information sheet 2024 to your friends)

1. Bookings to stay at Warrugang Lodge can only be made through our electronic booking system by members who owe no outstanding financial commitments – including subscriptions – to the Club.

To log onto the system please click on this link: [Warrugang Ski Club — Member Login \(cbdweb.net\)](http://www.warrugang.com).
2. The tariffs and bookings are per person, not per room. Warrugang reserves the right to allocate the booking to a bed in any room in the lodge. If the booking officer advises you of a room allocation, that is provisional as operational reasons may require a change even at the last minute.
3. Members or guests who specifically request a room to themselves will, if there is sufficient space at the lodge one month prior to the start of the booking, be charged a 50% single supplement payable at that time. A single room cannot be guaranteed until approved and the supplement paid.
4. During the members priority booking period—
 - ✳ We are only accepting bookings from Sunday PM to Sunday AM; Sunday PM to Friday AM and Friday PM to Sunday AM.
 - ✳ A maximum of 3 weeks can be booked; of which there can be no more than 2 consecutive weeks.
5. Bookings cannot be accepted for more than a total of 42 days in the winter season.
6. Bookings are made on the basis of the Warrugang Ski Club Ltd rules, this 2024 Lodge Booking Information sheet and the 2024 Lodge Guest Information sheet.
7. For your booking to be accepted—
 - ✳ For stays of 5 or more days, a minimum of 50% of the total tariff is payable as a deposit no more than 5 working days after the booking is made and the balance is due 1 month prior to the stay commencing.
 - ✳ For stays of less than 5 days, the total tariff is immediately payable.
8. If the required amount is not paid by the due dates as set out above, the booking will be forfeit and the bed(s) made available to be let to someone else.
9. Your booking is not confirmed until your deposit/full payment (as applicable) is received and the Booking Officer sends you written confirmation of the booking details.
10. Payment can easily be made by using the Eway system on our booking site using a credit or debit card.

If you prefer to pay by direct deposit please use the information below and ensure that you add the booking number & your last name as a reference—

✳ Name: Warrugang Ski Club	✳ BSB: 062 734
✳ Bank: Commonwealth	✳ Account No: 28123312

11. Should you be required to vacate Warrugang Lodge due to a COVID-19 infection (see the Lodge Guest Information sheet 2024), the Club will refund the unused portion of your accommodation tariff, less a \$25 cancellation fee per person, but will not refund other amounts, such as lift ticket cost.

Should you cancel your booking as someone in your party has a Covid infection, we will refund the accommodation tariff less a \$25 cancellation fee per person for those who as a consequence could not stay but only if a positive PCR result in relation to that infection is provided.

12. If you cancel the booking or want to transfer the booking to another date –
- * If the original booking is re-let, the amount paid will be refunded, less a cancellation fee of \$25 per person.
 - * If the original booking cannot be re-let and—
 - * more than one months' notice was given prior to commencement of the stay, the amount of the deposit is forfeit; or
 - * less than one months' notice was given prior to commencement of the stay, the amount of the full tariff is forfeit and any unpaid balance must be paid.

If you stay at the Lodge without paying the tariff in full or there is a shortfall between the amount paid and the amount calculated as above for a cancelled booking, we require that you pay the relevant amount immediately and will not accept future bookings until paid.

We recommend that you consider taking out travel cancellation insurance for your holiday bookings when booking to stay at the Lodge.

13. Members and Associates making bookings for friends – directly or through friends – accept full responsibility for the financial commitments and behaviour of these guests in relation to the Club and its member and guests. In particular, they must ensure that their friends are fully aware of the lodge etiquette and the behaviour expected of all guests (see Lodge Guest Information sheet 2024).
14. Children—
- * Infants under 2 years of age stay free at the Lodge if no meals are to be provided. Please advise when booking if meals are required – the rate is \$20 per day.
 - * Full-time student children of members/associates over 12 and up to age 21 are charged the relevant adult member/associate rate.
 - * Friends children over 12 are charged the adult friend rate.

Because of inherent dangers, children must not be left alone in any section of the Lodge but must be supervised by a responsible adult at all times.

Children under 13 have dinner at 6pm; from 7pm the dining area is solely for adult meals. Parents should be considerate that many adult guests prefer a quiet meal time and then quiet relaxation in the lounge.

15. Should you wish to extend or otherwise change your booking, please contact our Booking Officer Suzie Jack via warrugang@gmail.com or 0434 069 900. Lodge management is not authorised to arrange or change bookings or to accept payment – please deal solely with the Booking Officer.

We look forward to seeing you at the Lodge and hope you have a very happy holiday, enjoy some great snow and make new friends.