



# WARRUGANG

WWW.WARRUGANG.COM

## SKI CLUB

ABN 23 000 145 193

### **LODGE BOOKING INFORMATION 2022**

*(Members booking for friends - please pass this, the Warrugang CovidSafe Plan 2022 and the Lodge Guest Information sheet 2022 to your friends)*

1. Bookings can only be made through our electronic booking system by members whose subscriptions are paid up to date and who owe no outstanding financial commitments to the Club:

To log onto the system please click on this link: [Warrugang Ski Club – Member Login \(cbdweb.net\)](http://www.warrugang.com.au/member-login).

Telephone enquiries can be made to our booking officer, Suzie Jack, on 0434 069 900.

2. The tariffs and bookings are per person, not per room.
3. During the members priority booking period, we are only accepting bookings from Sunday PM to Sunday AM; Sunday PM to Friday AM and Friday PM to Sunday AM.
4. Payment can easily be made by using the Eway system on our booking site using a credit or debit card.

If you prefer to pay by direct deposit please ensure that you add as a description of the transaction, the booking number and your last name—

- \* Name: Warrugang Ski Club
- \* Bank: Commonwealth
- \* BSB: 062 734
- \* Account No: 28123312

5. Bookings are made on the basis of the Warrugang Ski Club Ltd rules, this Lodge Booking Information sheet and the 2022 Lodge Guest Information sheet.
6. For your booking to be accepted a minimum of 50% of the total tariff is payable as a deposit at the time of booking if you are booking a stay of 5 or more days. The balance is due 1 month prior to the booking commencing.

The amount as set out above must be paid either at the time of the booking application or, if paying by cheque, the cheque has to be received no more than 5 working days after the booking is made. If the required amount is not paid by the due date as set out above, the booking will be forfeit and the bed(s) made available to be let to someone else.

**Your booking is not confirmed until your deposit/full payment (as applicable) is received and the Booking Officer sends you written confirmation of the booking details.**

7. Should you be required to vacate Warrugang Lodge due to a COVID-19 outbreak (see the Lodge Guest Information sheet), the Club will refund the unused portion of your accommodation tariff but no other amounts, such as lift ticket cost.

8. If you cancel the booking or want to transfer the booking to another date -
- \* If the original booking is re-let, the amount paid will be refunded, less a cancellation fee of \$25 per person.
  - \* If the original booking cannot be re-let and—
    - \* more than one months' notice was given of the cancellation, the amount of the deposit is forfeit; or
    - \* if the booking is cancelled less than one month prior to commencement, the amount of the full tariff is forfeit and any unpaid balance must be paid.

If you stay at the Lodge without paying the tariff in full or there is a shortfall between the amount paid and the amount calculated as above for a cancelled booking, we require that you will pay the relevant amount immediately and will not accept future bookings until the outstanding debt is paid.

We recommend you consider taking out cancellation insurance for your holiday bookings when booking to stay at the Lodge.

9. Members and Associates making bookings for friends - directly or through friends - accept full responsibility for the financial commitments and behaviour of these guests in relation to the Club and its member and guests. In particular, they must ensure that their friends are fully aware of the lodge etiquette and the behaviour expected of all guests (see Lodge Guest Information sheet).

10. Children—

- \* Infants under 2 years of age stay free at the Lodge if no meals are to be provided. Please advise when booking if meals are required - the rate is \$20 per day.
- \* Full-time student children of members/associates over 12 and up to age 21 are charged the adult member/associate rate.
- \* Friends children over 12 are charged the adult friend rate.

Because of inherent dangers, children must not be left alone in any section of the Lodge but must be supervised by a responsible adult at all times.

Children under 13 have dinner at 6pm; from 7pm the dining area is solely for adult meals.

Parents should be considerate that many adult guests prefer a quiet meal time and then quiet relaxation in the lounge.

11. Warrugang reserves the right to allocate the booking to a bed in any room in the lodge. If the booking officer advises you of a room allocation, that is provisional as operational reasons may require a change even at the last minute.

12. Should you wish to extend or otherwise change your booking, please contact our Booking Officer Suzie Jack via [warrugang@gmail.com.au](mailto:warrugang@gmail.com.au) or 0434 069 900. The Lodge Manager is not authorised to arrange or change bookings or to accept payment - please deal solely with the Booking Officer.

We look forward to seeing you at the Lodge and hope you have a very happy holiday, enjoy some great snow and make new friends.