



# WARRUGANG

WWW.WARRUGANG.COM

## SKI CLUB

ABN 23 000 145 193

### **LODGE GUEST INFORMATION 2022**

*(Members booking for friends - please pass this, the Warrugang CovidSafe Plan 2022 and the Lodge Booking Information sheet 2022 to your friends)*

**We would like to welcome you to Warrugang**

Warrugang is a private ski club established in 1954 where the emphasis is on communal living and the sharing of experiences. There is a small element of self-help expected from members and their guests and we ask that you and your family and friends be considerate of others with whom you share the Lodge.

In the situation of COVID-19, there will be a number of changes to the usual operations so please read this carefully. Our fundamental approach is the safety of our members and their guests.

#### **COVID-19 Provisions**

- If Lodge Management is of the view that a member, guest, manager or their family at the Lodge has symptoms of COVID-19, but the infection is not yet confirmed or otherwise—
  - Lodge Management will use temperature checking devices to test a member's, guest's or manager's temperature.
  - Lodge Management will contact a Board member, detailing the symptoms observed, including the temperature recorded. The Board member will discuss the situation with the apparently infected person or, if a apparently infected person is a minor, with their parent or guardian.
  - If the Board member is of the view that it is necessary, the apparently infected person will be required to have a COVID-19 test without delay and to self-isolate in a bedroom until such time as the COVID-19 test is confirmed. If that person is a minor their parent or guardian will be responsible for the care of that minor and that parent/guardian will also be isolated.
  - Should the apparently infected person or, as is applicable, their parent or guardian, decide not to have that test and/or to self-isolate, the apparently infected person must leave the lodge immediately.
- If a person staying in or visiting the Lodge has or contracts COVID-19 while at the Lodge or tests positive to COVID-19 within 48 hours after staying or visiting the Lodge, the following process will be undertaken subject to any modifications where the infected person has already left the Lodge premises:
  - The infected person will self-isolate at suitable premises.
  - The Lodge will be shut down as rapidly as possible and all occupants will be required to vacate the premises. All occupants will be advised to self-isolate and undergo testing.
  - The Department of Health will be advised of the infection and the Club will follow any direction issued by the Department or their delegate.
  - The NPWS will be advised of the infection and the Club will follow any direction issued by the Service or their delegate.
  - The Club will organise appropriate cleaning of the Lodge.
  - No subsequent occupation will be permitted until such cleaning is complete.
  - The Club will refund the unused portion of the members and their guests accommodation tariff but no other amounts, such as lift ticket cost.

Some information for our members and their guests—

- ✿ Your tariff covers from dinner on the first day to breakfast on the last day.
- ✿ During winter, management runs the Lodge on the Club's behalf, providing a cooked breakfast and a three-course set-menu dinner each day. In addition, lunch will be available for guests who nominate at breakfast.
- ✿ Rooms are cleaned before your stay and after your stay ready for our next guest. In view of COVID-19, that cleaning will be more intensive while ever so advised by Health authorities.
- ✿ Management will also undertake additional cleaning in the common areas of the Lodge each day.
- ✿ Rooms are available from 4pm on your first day and checkout is at 9 am on the day of departure.
- ✿ If you would like to arrive earlier or leave later than that, luggage storage is available downstairs. During Sunday change over day, we ask that members and their guests, even if they are booked to stay through to the next week, leave the lodge by 9 AM and not return until at least 4 PM to give management a clear opportunity for changeover and cleaning.
- ✿ Bed linen and bath towels are provided. Each bed has a doona. Blankets and extra pillows for those who prefer them are available from management.
- ✿ The lounge room is heated and has an open fire. Each room has individual heating. Please be mindful of energy use in your room - Warrugang values our environment.
- ✿ If you have special dietary needs please advise management on 0414 791 961 at least three days prior to arrival.
- ✿ Warrugang has a commercial kitchen and we ask that you do not enter it unless invited by management. For safety reasons, children are not permitted in the kitchen at any time.
- ✿ Please do not help yourself to the management refrigerators or stores.
- ✿ It is a Warrugang tradition that members and guests set tables and serve meals (but you don't have to cook the meals; we've got that well covered). It's not a big task, but we would like everyone to join in and also help by placing your used glasses and plates on the servery at the end of the meal for management to wash up.
- ✿ Similarly, each member and guest collects their meal and return the empty plates to the kitchen servery at the end of the meal.
- ✿ We encourage members and their guests to keep to social distancing practices.
- ✿ Tea and coffee making facilities and biscuits are provided for guests. Two guest refrigerators are available in the lounge for cold drinks and other storage like cheeses. Bulk cold storage is available in a large refrigerator in the garage.
- ✿ A guest microwave is located on the Breakfast Bar for heating food at any time.
- ✿ We supply biscuits and hot chocolate - all you need to do is to add milk and warm it up!
- ✿ Two guest refrigerators are available in the lounge for cold drinks in bottles and cans. Further cold storage is available in a large refrigerator in the garage. Please keep your items separate from others to avoid any cross contamination.

**WE WANT EVERYONE TO ENJOY THEIR STAY AT WARRUGANG.**

**WARRUGANG IS A SHARED ENVIRONMENT - PLEASE BE CONSIDERATE OF OTHERS.**

**PARENTS ARE RESPONSIBLE FOR THE SUPERVISION OF THEIR CHILDREN AND MUST ENSURE THAT CHILDREN ARE ALSO CONSIDERATE OF OTHERS IN THE LODGE.**

- ✿ Because of inherent dangers, children should not be left alone in any section of the Lodge but must be supervised by a responsible adult at all times.
- ✿ Management is not to be expected to supervise or baby-sit children.
- ✿ Should you perceive that a child is causing a problem in the Lodge, please speak directly to the parents and not the child, unless there is imminent danger.
- ✿ Children under 13 have dinner at 6pm; from 7pm the dining area is solely for adult meals. Parents should be considerate that many adult guests prefer a quiet evening meal in the dining area and then relaxation in the lounge.
- ✿ The Lodge is not licensed so you will need to bring your own alcohol or arrange with management to purchase it for you.
- ✿ The lounge is equipped with a CD player.
- ✿ The video room has a DVD player and screen to view your favourite movies in comfort. We suggest you bring your favourite CDs & DVDs for you or your children.
- ✿ The ski room has a workbench for those who wish to tune their skis, but you need to bring your own wax. Tuning equipment is available by arrangement with management.
- ✿ A washing machine is available for the use of guests and washing powder is supplied. A drying room is adjacent to the washing machine. A tumble dryer is also provided.
- ✿ No ski boots upstairs, please. Please leave them in the heated boot cupboard to dry.
- ✿ Warrugang's insurance does not cover the belongings of guests at the Lodge. If you usually insure your possessions while on holiday, we recommend you consider doing so when visiting the Lodge.
- ✿ The conditions of booking accommodation are set out on the Lodge Booking Information sheet on the Warrugang website.
- ✿ Should you wish to extend or otherwise change your booking, please contact our Booking Officer Suzie Jack via [warrugang@gmail.com.au](mailto:warrugang@gmail.com.au) or 0434 069 900. The Lodge Manager is not authorised to arrange or change bookings or to accept payment - please deal solely with the Booking Officer.

**Warrugang is a non-smoking lodge. Please familiarise yourself with the clearly marked fire escapes and the location of fire hoses & fire extinguishers.**

**We hope you have a very happy holiday at the Lodge, enjoy some great snow and make lots of new friends. We look forward to seeing you again next year!**